Equip our people and Australian businesses with the skills necessary to deliver world-leading digital services.

Adopt better ways of working that bring people together quickly and efficiently and reduce risk.

Collaborate with other sectors, including small and medium-sized enterprises, community organisations and academia.

Develop sustainable platforms that we can share across government.

Deliver value for people and businesses by managing costs and risks.

Services will be smart and adapt to the data you choose to share.

Policy and services will draw on data and analytics.

Advanced technologies will improve decision-making and be transparent and auditable.

Earn your trust through being strong custodians of your data.

Customers will be able to access all government services digitally.

Customers will have seamlessly integrated services that support your needs and life events.

Customers will be able to choose a secure and easy to use digital identity to access all digital government services.

Customers will have access to alternatives if they are unable to access services in a digital way.